

Newton at Home 2014 ANNUAL REPORT

The Year of the Volunteer



Newton At Home**Statement of Financial Position**
Year Ended
30-Jun-14**Assets**

Cash and equivalents	\$	64,879	98%
Equipment (computers and office furniture)		1,028	2%

Total Assets **65,907**

Net Assets

Unrestricted	56,460	86%
Restricted	9,447	14%

Total Net Assets **65,907**

Statement of Operations**Revenue**

Membership Dues	\$	84,694	45%
Donations to General Purpose Fund		93,668	50%
Donations to Restricted Funds		7,930	4%
Events		1,351	1%
Interest		8	0%

Total Revenue **187,651**

Operating Expenses

Payroll	142,180	83%
Rent	9,600	6%
Office and related Expenses	9,118	5%
Communications and Marketing	7,708	4%
Insurance	3,184	2%

Total Operating Expenses **171,790**

Net Operating Results **15,861**

Net Assets at Beginning of Year 50,046

Net Assets at End of Year **\$ 65,907**

OFFICERS

President
Tamara J. Bliss
Vice-President
Dave Chosiad
Secretary
Deborah J. Weiss
Treasurer
Bob Larner

BOARD OF DIRECTORS

John F. Adkins
William J. Brisk
Deborah Dickey
Arthur Glasgow
Rachel Kagno
Anna M. Lemieux
Stephen R. Logowitz
Cynthia Pill
Elizabeth R. Simons
Verne Vance
Josh Weiss

STAFF

Executive Director
Maureen Grannan
Volunteer Coordinator
Julie Plaut Mahoney
Member Services Coordinators
Barbara Butterworth
Hannah Goldberg

Dear Friends,

During this past year, Newton at Home's community of neighbors helping neighbors has grown significantly, enabling more than 175 Newton seniors to live more active, vibrant and connected lives in their own homes and apartments. Many of these neighbors were NAH volunteers who donated more than 8,000 hours of service to our organization.

This report reflects the many ways that volunteers and community collaborations have contributed to our success. Last year we logged 3,400 member service requests, a dramatic 62 percent increase over 2013. And nearly 97 percent were filled by volunteers. No other Village in the country has similar numbers.

Every volunteer has a special skill to offer, a way with people or an interest in life that they are willing to share with others. Many volunteers support members by providing transportation, companionship, home repairs, technology advice and much more. Volunteers work in our office, organize and lead our affinity groups, plan programs, publicize our activities and serve on our committees and Board.

Volunteers are the backbone of our organization, indispensable to our mission and committed to our success.

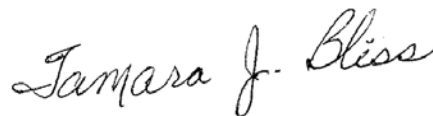
However, volunteers alone cannot fill all our needs. We still must rely on the financial contributions of friends, foundations and community partners to cover operating expenses. During the past year, their generous gifts have enabled us to add another half-time program coordinator to our staff, upgrade technology and provide five reduced-fee memberships to Newton seniors of modest means.

The old adage "It takes a village..." could not be more apt with regard to Newton at Home. There is a place for everyone here — opportunities to give and receive. We urge you to find your place and join us on our journey.

With all best wishes and deep appreciation,



Maureen Grannan
Executive Director



Tamara J. Bliss
Board President

Highlights from The Year of the Volunteer

July 2013 through June 2014

Unique Volunteer Contributions

Over the past year, more than 100 dedicated volunteers gave their time and talents to Newton at Home enabling us to expand programming, services and infrastructure.

The variety of recruits was impressive. A professional chef prepared complimentary home-delivered gourmet meals, a former radio announcer made sonorous check-in calls to at-risk members and a retired grant writer solicited funding. Also, a social worker facilitated a support group for caregivers of loved ones with dementia and a playwright lead a drama reading group. Many others contributed to our success.

Community Partnerships

Last winter, Newton at Home and Newton-Wellesley Hospital formed an innovative alliance to help vulnerable patients discharged from the hospital transition

more easily to home living and reduce the likelihood of being readmitted to the hospital. For this initiative, NWH purchased a package of custom created one-month NAH memberships and gave them to select at-risk patients upon discharge. NAH volunteers then provided a variety of vital services including transportation home from NWH and to follow-up medical appointments, prescription pickups, grocery shopping, frequent check-in calls and home visits.

This comprehensive support had the desired results: faster recoveries for most participants with fewer incidents of re-hospitalization. Patient satisfaction ran high and several patients subsequently purchased a full-year NAH membership.

This cutting-edge collaboration was highlighted in a profile of Newton at Home that appeared in the U.S. Department of Housing and Urban Development's quarterly magazine. The article generated many inquiries from Villages across the country interested in establishing a similar program in their communities and turned a national spotlight on Newton at Home. Impressed with its success, NWH recently purchased ten additional short-term NAH memberships to extend the program.

Throughout the year, NAH continued to build enduring relationships with several Newton businesses. Whole Foods Market, a staunch supporter, sponsored a series of volunteer gatherings, hosted our annual Volunteer Appreciation Brunch, and designated NAH as a five percent day recipient, giving us five percent of an entire day's sales. Tim Dreher Physical Therapy and Chiropractic donated a series of balance and safety workshops for members while Swartz True Value once again



NAH Office Staff and Volunteers. *Front row:* Maureen Grannan, Ellie Kritzman, Ellen Block, and Hannah Goldberg. *Back row:* Brenda Roberts, Alex Vogel, Barbara Butterworth and Julie Plaut Mahoney. *Not pictured:* Elliot Gabriel, Miriam Druckman, Doris Gould, and Maria Truslow. Photo by Bonnie Greenberg

On the cover: Some of the more than 100 NAH volunteers. Photos by Bonnie Greenberg

supplied us with rakes and bags for our fall leaf-raking activities. We are grateful to these generous community friends.

Strengthened partnerships with several Newton schools generated a new group of NAH youth volunteers. Fessenden School students raked leaves, collected unwanted books to be sold for charity and helped members with spring planting and yard work. Newton North High School and Lasell College students also assisted our members by picking up used clothing and books and delivering them to Good Will Industries and More Than Words, a Waltham-based used bookstore.

Newton at Home has also generated a larger number of families volunteering together. Parents have discovered this is an ideal way to spend quality time with their children. Kids have enjoyed meeting our members while seniors have delighted in having them around.

Increased Affinity Group Participation

In our last report, we told you about our growing



Volunteer Gathering at Whole Foods Market. Photo by Garrow Throop

affinity groups—volunteer-run gatherings of members pursuing common interests. This year we experienced a large increase in affinity group participation, making them our most popular activities. Two book clubs; a very active dining club; film, theatre, sports and current events groups all flourished.

By popular request, a healthy eating group made its debut and several other groups were planned. A growing number of members were involved in one or more NAH affinity groups last year.

Website Makeover

In the spring more than 15 volunteers contributed their technology, writing, graphic arts and photographic skills to create a completely new website for Newton at Home. This dynamic, appealing and easy to navigate site has attracted many new visitors. If you haven't seen it yet, log on to www.newtonathome.org and have a look.

Team Gratitude

None of this work could have been accomplished without our highly skilled staff, our devoted volunteers and our loyal community partners. They contributed thousands of hours of time and energy to ensure that our members continued to receive the high quality programs and services they have come to expect from Newton at Home.

Mission

Our mission is to create a caring community of neighbors helping neighbors that provides practical services and social opportunities enabling Newton's seniors, as they age, to remain in their own homes and apartments – leading active, connected lives while enjoying greater independence and security.

Vital Statistics

	2013	2014
Members	162	176
Filled Service Requests	1,530	2,136
Filled Transportation Requests	566	1,264
Percentage Service Requests Filled by Volunteers	94%	96.7%
Volunteer Hours	7,470	8,060.7

DONOR LIST

Greater than \$10,000

Anonymous
Whole Foods Market

\$5,000 to \$9,999

Anonymous
Sisters of Loretto

\$2,500 to \$4,999

Anonymous
Tamara and John Bliss
Marian and Arthur Glasgow
Betsy and William Leitch
Cynthia and Robert Pill
Renata and Ed Selig

\$1,000 to \$2,499

Anonymous
Maria and Bill Brisk
Patricia and Larry Burdick
Naomi and Saul Cohen
Susan Flicop and Christopher Hill
Doris Gould
Geraldine and Lou Hantman
Louise Hauser
Eliot Jacobson
Anne and Robert Larner
Catherine Paris
Wellington F. Scott III
Anita and Verne Vance

\$500 to \$999

Anonymous (2)
Dorothy Anger
Rosalind and Walter Bernheimer II
Ann and Robert Buxbaum
Francine Campbell and Michael Harrison
Nancy and Modestino Criscitiello
Tina and Harvey Crosby
Deborah and Robert Dickey
Kate and Newell Flather
Rotary Club of Newton
Patricia Schneider
Carole and James Slattery
Peter Swartz
Temple Shalom of Newton
Amelia LeClair and Garrow Throop
Barbara and Castellano Turner

\$100 to \$499

Anonymous (2)
Janet Appel
Marjorie Arons-Barron and James Barron
Jane and Louis Barber
Diane Becker
Madelyn Bell
Marjorie Blacher
Bev and Les Blicher

\$100 to \$499 (cont'd)

Miriam Bliss and Dwayne Barrett
Ellen Block
Renata and David Brailovsky
Ellen and Jerry Bresnahan
Carol and Blair Brown
Louise and Severyn Bruyn
Betsy and Frank Bunn
Pat and Bob Cantin
David Chosiad and Paula Thompson
Betsy and David Clement
Clemency and Peter Coggins
Hope and Charles Dauwalter
Jatin Dave and Medha Inamdar
Doug Dickson and Sharon Smith
Carolyn Eggert
Jo Forman
Helen Foster
Audrey and John Frank
Eileen and Barney Freiberg-Dale
Chryse Gibson
Rob Gifford and Claire Sokoloff
Patty and Richard Goldman
Grace Episcopal Church of Newton
Maureen Grannan
Ethne Gray
Joanne and Paul Guzzi
Elaine Hantman
Elaine Hatow and Larry Feig
George Horowitz
Flora Houghteling
Sallie Craig and Douglas Huber
Marcia Ullian Jackson
Polly Kalman
Kay Kahn
Rachel and Robert Kramer
Elinor Krizman
Judy and Jack Kushinsky
Cheryl Leahy
Vivi and Jonathan Leavy
Helen Levenson
Patricia Leydon
Louise and Bernard Lown
Kiki Lundberg and Alex Beam
Dodie Magraw
Traute Marshall
Liza Martin and Dick Dudley
Susan Messinger
Helaine Miller
Henry Charles O'Neil, Jr.
Mary Margaret and Will Pappas
Ellen and Stephen Parker
Joyce and Ernest Picard
Linda Plaut
Irma and George Psathas
Dorothy and John Reichard
Helen and Ira Reiskin

Elizabeth and Duncan Richardson
Brenda and Peter Roberts
Ginny and Bill Robinson
Virginia Ronan
Mimi Rosenblatt
Jeremy Warburg Russo
Lorraine Salvucci
Irma Selling
Naomi and Richard Shore
Pamela and Steven Shufro
Elizabeth Simons
Matthew Slaney
Marsha and Marc Slotnick
Lynda and Richard Snider
Michael Tucci
Alex Vogel
Barbara and Jerry Wise
Abbe and Jerry Young

Up to \$99

Anonymous (3)
Rachel and Steve Adler-Golden
Karen Agnew and John Huth
Pearl Alberts
Eleanor Ames
Andrea Axelrod
Beth and Dick Blankstein
Joan and Ethan Bolker
Janet Brandwein
Pamela Brownstein and Kenneth Lipstein
Barbara Butterworth
Bonnie and Walter Carter
Donna Cohen
Jean and Norman Doelling
Gail and Paul Doherty
Amy and Jon Fleming
Ruthanne and Joseph Fuller
Elizabeth Gerlach
Nancy and Peter Goldberg
Rhoda Greenspan and Barry Melnick
Michael Hantman
Meryl and Len Heier
Peggy and John Heywood
Karen Howard and Christopher O'Brien
Katherine Howard
Shirley and John Jacobson
Laura and Jim Jacobson
Connie and William Kantar
Susan Kaplan
Patty Kellogg and Herbert Brody
Reisha and Robert Kennison
Michele Lerner and Ken Stern
Sandi and Ron Levy
Iolanda Low

Marian Mandell
Marguerite McDonald
Claire and James McGuire
Joyce and Richard Medverd
Ellen Miller
Gina and Ron Parkinson
Deborah and George Perry
Linda and David Rabinowitz
Jennifer Read
Elsa and Stanley Robbins
Ann Louise and Joe Rossi
Barbara and Arthur Safran
Joanna and Joseph Schwartz
Charlotte and Bob Seeley
Susan Shulman
Marilyn and Jerry Silverman
Carole Simon and Gil Wooley
Julie Smith
Claire and Jeffrey Stern
Rhona Swartz
Lois Tarlow
Julia Throop
Beth and Jerry Tishler
Serene and Michael Victor
Beth and Frank Waldorf
Eveline and Guy Weyl
Barbara and George Whitesides
Jane Levy Yusen
Nathan Zielonka

In-Kind Donations

Blacker's Bake Shop
Boston Marriott Newton
Cabot's Ice Cream
Food To Your Table
Garographics
Guy's Healthy Home Cooking
HouseWorks
Brad Leitch
Dick Morrison
Russo's
Scandinavian Living Center
Swartz True Value
Joan Whalen
Sande Young

Community Partners

Cabot Park Village
Tim Dreher Physical Therapy
Fessenden School
Lasell College
Newton North High School
Newton Parks and Recreation Department
Newton Police Department
Newton-Wellesley Hospital
ReServe
SOAR 55
Videolink
Whole Foods Market



Newton at Home